

MORI Category	UK	Guernsey	QRMP	QR	LF
Overall experience of GP Surgery as 'Very Good or Fairly Good'	88%	99%	100%	100%	100%
Recommending our surgery to someone new 'yes would definitely or yes would probably recommend'	80%	96%	98%	98%	100%
Frequency of seeing preferred GP 'Always or almost always'	43%	69%	74%	75%	71%
Frequency of seeing preferred GP 'Always or almost always' and 'A lot of the time'	66%	89%	92%	92%	89%
Impression of Waiting Time 'don't normally have to wait too long'	64%	74%	65%	70%	51%
Rating of GP giving you enough time 'Very Good' or 'Good'					
Rating of GP giving you enough time 'Very Good' or 'Good'	87%	97%	99%	99%	99%
Rating of GP explaining tests and treatments as 'Very Good' or 'Good'	84%	97%	98%	98%	97%
Rating of GP involving you in decisions about our care as 'Good or Very Good'	77%	93%	92%	92%	92%
Rating of GP treating you with care and concern a 'Good or Very Good'	85%	97%	98%	97%	100%
Confidence and trust in your GP 'Yes definitely'	67%	89%	93%	94%	92%
Confidence and trust in your GP 'Yes definitely' or 'Yes to some extent'	93%	99%	100%	100%	100%
Nurse giving you enough times as 'Very Good'	53%	77%	78%	75%	87%
Nurse giving you enough times as 'Very Good' or 'Good'	84%	95%	94%	93%	97%
Rating of nurse listening to you as 'Very Good or Good'	82%	93%	90%	89%	93%
Rating of nurse explaining tests and treatments as 'Very Good or Good'	80%	92%	89%	88%	92%
Rating of nurse treating you with care and concern as 'Very Good or Good'	81%	94%	90%	88%	96%
Confidence and trust in nurse as 'Yes, Definitely or Yes, to some extent'	89%	96%	96%	94%	99%
Satisfaction with opening hours as 'Very Satisfied'	40%	73%	81%	84%	74%
Satisfaction with opening hours as 'Very Satisfied or Fairly Satisfied'	79%	96%	98%	98%	97%